

- comparison of EBT access to access available to account holders in the commercial banking infrastructure
- other factors that the Bidder identifies based upon industry experience

The Cash Access Plan shall describe the Bidder's strategy to provide cash access locations to meet the minimum access standard. The Contractor shall be required to provide cash access to meet the minimum access standard in any county that chooses to use EBT for cash benefit issuance, and shall demonstrate that it has met this standard through the county specific Cash Access Plan (Section 5.10.3). The Contractor shall ensure that the minimum level of cash access is available throughout the life of the contract. In the event that the Contractor is unable to provide the minimum access via the commercial EFT infrastructure, the Contractor shall deploy cash-only EBT POS devices (and/or ATM devices if included in the Cash Access Plan) to locations accessible to recipients. These locations must be pre-approved by the State and CWD. Deployment of such devices to achieve the minimum access standard requirement shall be included in the implementation cost for cash EBT.

Bidder understands and will comply: Yes _____ No _____

Reference Document: _____ Page(s) _____

Description: _____

5.10.2.3 Additional POS/ATM Locations

Beyond the minimum access standard requirement, the Contractor shall enlist a variety of acquirers that will provide a range of services to cash-EBT recipients. Acquirers that will accept the EBT card for purchase, purchase with cash back, or cash only, with or without surcharges, shall be included. The Cash Access Plan shall estimate the total number of POS and the total number of ATM acquirer locations statewide that may accept the EBT card for access to cash benefits. The Cash Access Plan shall describe how the Bidder has developed its assumptions for acquirer participation. For example, if the Bidder already has agreements with acquirers, it should specify which acquirers and the number of locations, and fees if known. If the Bidder is basing its assumptions on its experience in implementing cash EBT in other States, the Bidder should describe such experience.

The Cash Access Plan also will be scored based on its ability to provide enhanced service or features to recipients. The Cash Access Plan will be awarded points if it includes the types of services described below. Refer to Section 9.3.4.2.6 for detailed scoring methodology.

Bidder understands and will comply: Yes _____ No _____

Reference Document: _____ Page(s) _____

Description: _____